



Level I Technician/Installer

Responsibilities and Duties

- Ability to work multiple schedules, daily or weekly with some overnight travel required
- Installation and service of residential and commercial security and video surveillance equipment on-site throughout Mission Protection's servicing area.
- Evaluation of sites, testing and troubleshooting of existing equipment
- Systems installation including equipment programming
- Test to ensure all systems are functioning before leaving the site or on existing clients for service calls
- Maintain and update all records of onsite install and service
- Educate customers on usage of system, including programming the customer's phones and computers with necessary apps/software.
- Responsible for the mentoring Apprentice Technicians

Skills & Qualifications

- High School diploma or equivalent and some college course work/job experience or electrical work experience
- Must pass mandatory drug test prior to hiring and ongoing drug testing throughout employment
- Valid California driver's license with clean driving record
- Must obtain a California Alarm Company Employee license within 30 days of employment. This includes a clean background check and LiveScan fingerprinting thru the state and DOJ.
- Experience with Honeywell and HikVision brands a plus
- Superior customer service skills and interpersonal skills
- Detail oriented and willingness to learn new technologies
- Technically oriented with some IT knowledge
- Self-starter with drive to work independently

Mission Protection Systems is an equal opportunity employer, and offers a competitive benefits package with many opportunities for career advancements. All qualified applicants to Mission Protection Systems will receive consideration without regards to race, religion, color, national origin, sex, sexual orientation, veteran's status, age, disability or any other characteristic protected by law.